**Catalyss Counseling Refund and FulFillment Policy**

**Refund Policy**

For products purchased, such as Workshops:

Once purchased, you have until 48 hours prior to the date of the Workshop to cancel your purchase and be refunded in full. If you cancel you purchase of a Workshop within 48 hours of the Workshop date and time, you forfeit your right to a refund due to the limited spots available in the Workshop.

**Fulfillment Policy**

Once purchased, you will be emailed the login information for the Workshop purchased directly to your email inbox. Please use this login information (Zoom meeting) to logon a few minutes prior to the start of the Workshop. The Workshop will start and end on time regardless of your participation, so we suggest being ready 5 minutes prior to the start time of the Workshop.

If you do not receive an email with the login instructions within 24 hours of purchasing the Workshop, contact us at 303/578-6318 or [info@catalysscounseling.com](mailto:info@catalysscounseling.com).